

**Person Specification**

<b>Core Competencies</b>	<b>Description</b>	<b>Essential / Desirable</b>
<b>Experience</b>	Previous experience in a related role (customer service within a café or restaurant environment).	Essential.
<b>Education and Qualifications</b>	Minimum 2 GCSEs (or equivalent).	Desirable.
<b>Job Specific Skills</b>	Good standard of ICT literacy and numeracy.	Essential.
<b>Personal Qualities</b>	<p>Courteous and positive customer approach with cultural awareness and respect for diversity.</p> <p>Strong communication, interpersonal and team-working skills.</p> <p>Organisational skills, attention to detail and the ability to multitask.</p>	All Essential.